

Dental Dash



 **DELTA DENTAL®**

Delta Dental of Iowa is rolling out a new format for our newsletter! Notice the new name Dental Dash. The new format will be electronic and you will see about 6 newsletters a year!

Announcements

- **Spring CE Seminar** - To be more flexible for dentists and office staff, Delta Dental will not host our regular spring CE seminar in 2020. Instead, we will be offering a free event around Dental Quality. More information coming soon.
- **NEW Webinar Coming!** Delta Dental of Iowa will be introducing a seminar/webinar on quality measures in dentistry in the fall. Watch for more information in the coming months.
- **2019 PPO Bonus Pool** - PPO dentists eligible for the 2019 PPO bonus pool will be receiving a letter soon with specific bonus information for each provider who qualified. The bonus dollars will be paid out in mid- to late-March.



Denture and Partial Denture Procedures

Effective February 1, 2020 Delta Dental increased fees for all denture and partial denture codes. We made this change to address the continued increase of lab fees that providers are experiencing. (codes: D5110, D5120, D5130, D5140, D5211, D5212, D5213, D5214, D5225, D5226)

We hope that this increase will allow providers to continue to provide these services to DWP members.

The DWP fee schedules have been updated at www.deltadentalia.com

Dental Prosthetic Services (DPS) Laboratory

We wanted to ensure that providers are aware that DPS provides a Simplicity Printed Denture that includes a discount for DWP members. Please consult with DPS, but this denture may be right for some of your DWP members. You can find out more information at: <https://dpsdental.com/>

Electronic Billing

On February 1, 2020 dentists are required to submit claims for ALL Medicaid members electronically. This includes claims submitted to Delta Dental of Iowa, Iowa Medicaid, and Managed Care of North America (MCNA). Iowa Medicaid (IME) released an information letter in November and January concerning this change. Refer to information letters NO. 2090-MC-FFS-D, 2045-FFS-D, and 2022 MC-FFS-D.

IME implemented this requirement for the dental benefit administrators for the following reasons:

- Eliminates paper claims and attachments
- Reduces administrative burden

- Decreased processing time for claims – providers will be reimbursed faster

Provider options for Electronic Billing:

- Delta Dental website: www.deltadentalia.com
- Electronic Data Interchange Clearinghouse

If you have questions or need support from the Delta Dental of Iowa Professional Relations Team please email ProvRelations_IA@deltadentalia.com.



High Risk Caries Assessment

Hawki plan members, who are at “high risk” for caries are eligible for additional fluoride and bitewings radiograph benefits.

For the member to receive these additional benefits, the dentist needs to complete the Caries Risk Assessment Tool that can be found on the [Delta Dental Dentist Connection](#) website under Resources and then Forms.

Once the form has been completed, send it to Delta Dental. This forms needs to be completed annually for Hawki members to continue to receive additional benefits.



Look Who's Turning 50

We’ve come a long way since Delta Dental of Iowa was formed in 1970, and you’re invited to help us celebrate our 50th anniversary in 2020. Watch for details on fun activities throughout the state this year as we look back at key milestones and give back to our communities. Follow us on [social media](#) for the latest 50th anniversary news.



Upcoming Events

Fri. Feb 28

National Tooth Fairy Day

March

Dental Assistant Recognition Month

Fri. March 6

National Dentist Day